



## Joint Protocol between Air Charity Network Organizations

Angel Flight Central works cooperatively with other organizations in the Air Charity Network [ACN] to assure passengers on flights of up to 900 nautical miles can reach their destinations.

### PURPOSE of the JOINT PROTOCOL is to,

- Communicate clear expectations for flight requests from passengers
- Expedite the handling of linking flights between organizations
- Widen the pilot search for flight legs and give more pilots opportunity to fly (shared legs)
- Equitably assign flight legs to pilots from all ACN organizations
- Clarify communication between pilots for missions that link between organizations
- Provide a basis for proactive communication, and a chain of resolution, if needed.
- Serve as a basis for operational standards and best practices for charitable aviation

### SHARED AND LINKED FLIGHTS UNDER THE JOINT PROTOCOL

- The flight set-up is done by the ACN organization that serves where the passenger lives.
  - If a passenger lives in MO - AFC will set up the flight
  - If a passenger lives in KY – AFMA will set up the flight
- The organization that sets up the flight determines which legs will be “shared” with other ACN organizations to look for pilots to fill each leg and has the responsibility for final decisions regarding shared and linking flights.
- In most circumstances, five (5) to seven (7), or more, business days are required to set up linking flights, depending on an organization’s resources, at the time of the request. Requests may be discussed on a case-by-case basis between ACN coordinators.
- Final actions, for linking flights, are made by noon the business day before the flight. (Monday flights by Friday noon); in consideration for the passengers, pilots and other organizations.

### PILOT RESPONSIBILITIES

- Pilots may request a leg designated to another organization or request multiple legs of a linking flight through the AFC coordinator. Legs are assigned pending review with the linking organizations’ coordinator.
- Pilots who fly for multiple ACN organizations should request the flight from only one organization and report back to that organizations’ mission coordinator for a specific ACN linking mission.
- Pilots scheduled to fly the first-leg of a linked mission are advised to be the primary pilot [lead pilot or PIC] contact to passengers and linking pilot(s) prior to the mission. Leg one pilot will also establish

