The Angel Flight Central [AFC] staff and volunteer pilots share the core values of **integrity, safety, professionalism, confidentiality, cooperation** and **compassion** while representing Angel Flight Central. AFC strives to maintain its Better Business Bureau Accredited Charity standing, work cooperatively with other volunteer pilot organizations and reinforce the Security Agreement with the FAA for Call Sign Usage. AFC sets policies to promote safety and professionalism, maintain its non-profit status under the IRS tax code 501(c)3 and the state of Missouri and maintain compliance with laws governing charities operating in the 10-states in the upper-Midwest; AFC’s primary service area.

The Board of AFC values each pilot’s contribution of time, talent and the cost of flights. The AFC staff and trained volunteers will thoroughly screen each request for assistance and qualify each passenger before posting the flight for pilots. The qualifying criteria for flights are located in the [Passenger Section of the AFC website](http://passenger.angelflightcentral.com). Missions are created based on the passengers’ request, origin, destination of the flight, appointment date and physician approval for travel in a general aviation or commercial aircraft (dependent upon request and available resources at the time of the request). Referral to other resources is given for those AFC is unable to assist.

**Reciprocity with Air Charity Network Organizations [ACN]**

Pilots who have been continuously active with another ACN organization must complete an AFC online application and meet all AFC minimum pilot requirements by signing the **Volunteer Pilot Agreement with AFC Requirements**, to fly passengers on behalf of Angel Flight Central. Requests to waive orientation are assessed individually, however, it is preferred that all pilots new to the AFC organization participate in the Pilot Orientation Conference call as information specific to AFC is discussed.

**Volunteer Pilot Application & Credentials**

Pilots upload with their application; a copy of their FAA Pilot Certificate(s)—front & back, FAA Medical Certificate, Proof of Aircraft Insurance or Non-owned aircraft policy, Driver’s License, Digital photo of the pilot and the **Volunteer Pilot Agreement with AFC Requirements**.

**Pilot Orientation**

After the pilot application is approved; the AFC volunteer pilot reviews the documents for pilot orientation, establishes their account in AFIDS and participates in a 1-hour Pilot Orientation Conference call. On completion of orientation the AFC volunteer pilots’ status is changed to **Active Command Pilot** and begins requesting missions through AFIDS.

**Annual Agreement and Renewal**

Pilots agree annually to the **Volunteer Pilot Agreement with AFC Requirements** and self-certify their credentials as part of the online annual renewal process in AFIDS.